



Notice of Nondiscrimination
Discrimination is Against the Law

Coulee Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Coulee Medical Center does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Coulee Medical Center:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Melissa Dunlap, Civil Rights Coordinator.

If you believe that Coulee Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Melissa Dunlap RN
Patient Advocacy & Safety
Quality & Risk Management
509-633-6378 office
509-449-1552 mobile
dunlapm@cmccares.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Melissa Dunlap is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available a Coulee Medical Center's website: <https://cmccares.org>