

DOUGLAS, GRANT, LINCOLN & OKANOGAN COUNTIES

PUBLIC HOSPITAL DISTRICT NO. 6

Board of Commissioners Meeting Agenda

Date: 3/20/23

Time: 6:00pm

Place: Zoom

To engage the Board of Commissioners in organizational review, improvement planning, learning, and communication.

Process:		
Time	Topic	Person Responsible
6:00PM – 6:00PM	1. Call to Order:	Board Chair – Jerry Kennedy
6:00PM – 6:05PM	2. Introductions & Announcements:	
6:05PM – 6:10PM	3. Mission & Vision:	Board of Commissioners
6:15PM – 6:20PM	4. Approval of Minutes: I. January 2023 meeting	Motion by Commissioners
6:20PM – 6:25PM	5. Public Comments:	
6:25PM – 6:45PM	6. Chief Executive Officer Report: I. Approval of OB advocacy letter	Ramona Hicks
6:45PM – 7:05PM	7. Chief Financial Officer Report: I. Financial update	Kelly Hughes
7:05PM – 7:20PM	8. Financial Resolutions I. Resolution No. 1219 - Payment of Warrants – Jan & Feb 2023 II. Resolution No. 1220 - Charity Care – Jan & Feb 2023 III. Resolution No. 1221 - Bad Debt – Jan & Feb 2023	Motion by Commissioners
7:25PM – 7:30PM	9. New Business:	
TBD	10. Board Committee Reports:	Board of Commissioners
TBD	11. Next meeting date & time: I. April 24 th at 6pm	
TBD	12. Executive Session: I. RCW 42.30.110(1)(g)	
TBD	13. Annual CEO Evaluation	
TBD	14. Credentialing:	
TBD	15. Adjournment:	
We serve with integrity by doing what is right regardless of the difficulty encountered.		

COULEE MEDICAL CENTER

DOUGLAS, GRANT, LINCOLN, & OKANOGAN COUNTIES PUBLIC HOSPITAL DISTRICT #6

Vision: To be an organization where all people are equal and where the complete well-being of those we serve is our ultimate objective.

Mission: To inspire excellence, as we care for our patients, honor our profession and serve our community.

INSPIRE • CARE • HONOR • SERVE

Values

❖ Integrity

We serve with integrity by doing what is right, regardless of the difficulty encountered.

❖ Compassion

We offer comfort and security to our patients, families and community by providing hope through heartfelt concern.

❖ Respect

We respect all cultures, beliefs and opinions. We uphold a positive attitude of respect and courtesy.

❖ Competence

We strive to be life-long seekers of wisdom and clinical expertise to ensure our patients receive the highest quality of care. We encourage and support education and the professional growth of staff.

❖ Professionalism

We practice the art of professionalism that embodies appearance, action, communication, competence and respect.

❖ Financial Viability

We strive for balance in providing efficient, innovative, quality care by being responsible stewards of our resources.

Staff Development Goal

To develop a well-trained and competent workforce, who feel prepared and ready to perform their duties in a safe and respectful atmosphere.

- 1a: Customer service – build upon previous training.
- 1b: Training and education – develop staff to their fullest potential.
 - 1b1: Annual education and all required trainings
 - 1b2: Orientation
 - 1b3: Customized for professional growth

Safety Goal

To enhance the overall patient and employee experience in a safe and effective manner, while striving for continual quality improvement.

- 2a: Technology Solutions – Assess, improve and sustain safety and quality of Electronic Health Record and all other technological tools and devices.
- 2b: Quality – Assess, improve and sustain all quality initiatives throughout the organization.
- 2c: De-escalation training - Ensuring a safe environment for patients and employees.
- 2d: Facility security – Assess, improve and sustain security measures.

Employee Experience Goal

To create an environment of respect and recognition of every employee's role in the organization to produce a culture of engagement and satisfaction.

- 3a: Employee empowerment - Hearing your voice and supporting employee councils.
- 3b: Retention – Valuing our current workforce through boosting morale, motivation and recognition.
 - 3b1: Encourage and provide opportunities for growth
- 3c: Recruitment – Carefully evaluate need and fit for positions.
- 3d: Space – Identify each department's immediate and future needs.
 - 3d1: New building expansion to enhance patient care services – Identify funding opportunities and meet financial benchmarks.

Patient Retention and Recruitment Goal

To meet and exceed the wellness needs of those we care for to ensure the long term viability of our organization.

- 4a: Patient and patient family experience – Getting it right the first time, from patient presentation to discharge and beyond.
 - 4a1: Encourage and embrace patient feedback to learn, improve and grow.
- 4b: Service lines – Enhance current services while exploring new opportunities.
- 4c: Marketing – Tell our story and grow our services.